**Behavioural Questions**

**1. Tell me about yourself.**  
I am a master’s student at CDU. During my studies, I became interested in how software quality affects user experience. I started learning various tools through small online projects and built a daily routine to practice. I have built my skills in software testing through LinkedIn courses and YouTube, hands-on projects. I’m now interested in applying these skills in a professional environment and growing my career in this field.

**2. Walk me through your resume.**  
My background includes software engineering studies and practical projects. I have completed online courses and practiced tools from LinkedIn and YouTube to prepare for software testing roles. I did some group projects at university with people from other fields in my team.

**3. Why are you interested in this role / What motivates you to work in software testing?**

When I was doing my software process course, I started to like the roles and tasks in testing. Then I researched more and learned deeply about the testing career. I really like and am interested in this Test Analyst position.

**4. Why should we hire you?**

I have developed a strong interest in software testing through my coursework and hands-on projects. I’m quick to learn, detail-oriented, and passionate about finding and fixing issues to improve product quality. Hiring me means getting a motivated team member who’s ready to grow, support your QA process, and contribute from day one**.**

**5. Why are you interested in this Company?**  
When I read about your company, I found that your company focuses on employee career development and innovation. So, I find an opportunity to learn new and unique things here. Also, I can achieve higher positions as part of my career development. That’s what I like.

**6. Why are you looking for a role in Darwin?**

I have been living and studying in Darwin, so I understand the local environment well. I want to build my career here and contribute my skills to a growing team. Working in Darwin allows me to grow professionally while supporting the local community.

**7. What makes you a good fit for Aussie workplace culture?**

I have studied and worked in Australia, so I understand the importance of teamwork, respect, and clear communication. I adapt quickly, collaborate well with others, and stay open to feedback. This helps me work effectively in a diverse and inclusive Australian workplace**.**

**Motivation & Organization**

**8. What direction would you like your career to go / Where do you see yourself in 2–3 years / How do you see your career path in 3 years?**

I have developed a strong interest in software testing because I enjoy improving system quality. I want to start my career as a tester, build my skills in manual and automation testing, and gain more industry experience. In the future, I aim to grow into a QA engineer role and take on leadership responsibilities in testing projects.

**9. What motivates you?**

I enjoy solving problems and improving systems. I stay motivated by learning new skills and seeing the impact of my work. It gives me a sense of achievement and encourages me to keep growing.

**10. Do you have any personal projects you are working on?**

Yes, I like practicing my testing and coding skills outside class. I work on small testing projects and automation practice in Selenium to build confidence. This helps me improve my skills and stay updated with industry tools.

11. **How do you prioritise tasks when you have multiple deadlines?**

In university, I had two major submissions due in the same week. I listed both tasks, broke them into small parts, and focused on impact. That strategy helped me finish both on time with clear results instead of rushing at the end.

**12. What tools do you use to keep yourself organized?**

Staying organized is important for me to work efficiently. I use tools like calendars, Alarms, to-do lists, and spreadsheets to plan tasks. It helps me stay on track and manage my time effectively.

**13. How do you stay organized and ensure quality?**

Quality work comes from clear structure and focus. I follow checklists, document the record and review my work carefully. This reduces errors and ensures consistent, high-quality outcomes.

**14. Why are you looking for a change?**

I’m ready to grow and take on new challenges. I want to apply my skills in a dynamic environment where I can learn more. This change will help me build a stronger career foundation.

I’m currently working in after-school care as an educator, where I interact with children daily. I’ve taken on challenges coordinating with children with special needs and managing challenging behaviors. I’ve built strong relationships with the children and learned patience and calming techniques, which motivates me to apply my skills in a professional environment like IT/testing where problem-solving and attention to detail are key.

**Behavioral & Team**

**15. How do you handle stress or pressure?**

When I worked in childcare, unexpected staff absences and behavioural issues with children were common. I learned to stay calm, plan small tasks, and communicate priorities with the team.

The same mindset helps me in testing. When I started learning Postman, some coding files were not working on my PC, and I had only a few hours left. I tried to stay calm and focused. Finally, I did it.

**16. Give me an example of a time you managed numerous responsibilities.**

During my studies, I had to balance multiple responsibilities, attending classes, completing assignments, and working part-time. I created a clear schedule, set daily priorities, and stayed organized to make sure nothing was missed. I was able to meet all my deadlines, maintain good grades, and perform well at work, which strengthened my time-management and multitasking skills.

**17. Example of managing a complex task or project.**

Once, I had to learn three testing tools in three weeks while taking other courses as well.  
I created a timetable, spent an hour daily on each tool, and summarised what I learned in notes. By the end of the week, I could learn each tool confidently and completed my project perfectly.

**18. Tell me about a time you quickly learnt something new / Tell me about a time you had to learn something new quickly.**

During one of my assignments, I was asked to use Postman and Swagger for API testing, which I hadn’t used before. I watched short tutorials, practiced with sample APIs, sending GET and POST requests, and I was able to deliver working tests within two days.

1**9. Tell me about a time you worked successfully in a team.**

In one group project, our task was to deliver a small event management app.  
We divided roles — I handled testing part and another person built the interface and coding. By cooperating with each other, we delivered a working demo on time and completed the project successfully.

**20. Describe a conflict with a colleague and how you resolved it.**

Luckily, I have a good relationship with my colleagues. Sometimes we have disagreements, but I listen to their ideas first and then share my opinion, so we can find a solution together.

**21. How do you handle feedback?**

During my mock API testing exercise, one developer told me my documentation had too much description. I reviewed his notes, added screenshots and clearer test descriptions.  
When he checked again, he said it was easy to follow. It taught me that feedback is the fastest way to grow.

**22. How do you collaborate with developers or analysts?**

In a simulated project, I worked as a tester while another student acted as a developer.  
We used JIRA and Teams to track bugs, and I attached logs and screenshots for each defect to send to them. This helped us deliver a clean final build.

**33. Describe a time you faced a challenge at work.**

When I started learning Jenkins, some files were not working on my PC. I tried to stay calm and focused. I found the issue and fixed it. Finally, I got it working.  
Once, during my childcare job, our system for sign-ins stopped working suddenly.  
I informed the manager, wrote names manually, and contacted IT for immediate support.  
The quick response kept the process running smoothly until the system was restored.

**34. Example where you made a mistake.**

During a group project, I accidentally made a frontend file in the backend folder.  
After noticing, I changed it and put it in the right folder. I also informed my team immediately. Since then, I have always labeled files clearly and double-checked before saving.

**35. Tell me about a time you set a goal for yourself. How did you ensure you met it?**

During my studies, I set a goal to improve my software testing skills. I created a study schedule, practiced testing exercises regularly, and tracked my progress. I successfully improved my skills, completed all exercises on time, and felt more confident applying them in projects.

**36. What was your greatest achievement at university?**

I used to feel shy and nervous when giving presentations at university. I practiced regularly, joined group discussions, and took opportunities to present in class to build confidence. Now I can present clearly and confidently, and I actively contribute in group settings.

**37. Give me an example of a time you were creative with your work. What was exciting or difficult?**

In a project, the team struggled to visualize the system architecture. I created a mindmap and architecture diagrams to show modules and workflows clearly. It improved team understanding, collaboration, and made planning and testing easier.

**38. Tell me about the last time a lecturer/team rejected one of your ideas. How did you respond?**

In a group project, I suggested using a different testing tool, but the team preferred another approach. I listened to their reasons, shared my view clearly, and supported their final decision. The project went smoothly, and I learned to respect team decisions and stay flexible**.**

**39. Tell me about the last time you had to stay late at work.**

At my after-school care job,sometimes we had fewer staff and needed extra support. I stayed late to help manage the children and ensure everything was safely handled. The team appreciated my support, and it showed me the importance of teamwork and responsibility.

**40. How do you feel about working in a team environment?**

I’ve worked in teams at university and in my current job. I enjoy sharing ideas, listening to others, and supporting the group’s goals. Teamwork helps me learn faster, solve problems effectively, and build strong communication skills.

**41. Provide an example of a time you showed strong teamwork skills?**In a university project, I collaborated closely with my team to divide tasks, share ideas, and help each other troubleshoot issues. Our teamwork ensured we completed the project on time and met all requirements.

**42**. **Tell me about a time you worked successfully in a team?**During a group assignment, I coordinated with team members, communicated regularly, and supported others when challenges arose. The project was successful, and we received positive feedback for our collaboration.

**43. How do you stay organised and ensure quality?**

During my course project, our team tracked testing steps manually and often lost updates. I preferred creating a shared checklist to record each test and result daily. Personally, I planned my tasks, made lists, and asked for feedback if needed.  
That small change kept me organised.

**Strengths & Weaknesses**

**44. What are your strengths?**

I have strong attention to detail, which helps prevent errors. While testing a software module, I identified a small but critical flaw that others had missed. By reporting it early, I helped the team resolve the issue before it became a bigger problem, ensuring the project stayed on track.

During my previous role, I was responsible for opening the site early each morning.  
I always arrived before time, prepared materials, and ensured everything was ready before others arrived. That habit of staying punctual, active, and prepared helped the whole team start smoothly and built trust in my reliability.

**45. What are your weaknesses?**

I used to be shy when speaking in front of groups. I tackled this by practicing presentations, joining discussions, and gradually building my confidence. Now I communicate clearly and contribute actively.  
**46. Any chance of negative impact of your strengths on others?**

In my past projects, I used to finish my work early because I like to stay ahead and not rush near the deadline.Sometimes I spent extra time checking or arranging things again to make sure everything was perfect. Now I try to balance it better — I still stay early and organised, but I also leave time to review with the team before finishing.

**Scenario / Stakeholder / Delivery Trade-offs**  
47. **How do you approach a problem when you don’t know the answer?**

When learning Selenium, I got stuck on a locator error I didn’t understand.  
Instead of guessing, I searched documentation, watched a demo, and tested different approaches. Solving it gave me confidence to handle unfamiliar challenges systematically.

**48. How do you explain technical issues to non-technical people?**

At work, I once had to explain a software issue to staff with no IT background.  
I described it like “a traffic jam” — too many tasks trying to go through one path.  
They immediately understood the issue and appreciated the simple explanation.

**49. Example of managing expectations with a manager or client.**

In a group project, our test results took longer than planned due to setup delays.  
I informed the tutor early, explained the reasons, and shared a new schedule.  
Being upfront kept communication clear and avoided unnecessary pressure. If there’s a potential delay, I proactively communicate the issue, explain the reasons, and suggest alternatives or revised timelines. This transparency helps maintain trust and allows for informed decisions.

**Scenario / Stakeholder / Delivery Trade-offs  
50. Scenario: You start on day 1. You’re given a task to build a new screen that requires a new technology and new tools — How do you approach it?**

On day 1, I’d start by understanding the requirements clearly and identifying what’s new about the technology or tools. I would research the technology, explore tutorials, and read documentation to get familiar. I’d break the task into smaller steps, create a prototype to test my approach, and regularly check progress to ensure I’m on the right track. If needed, I’d ask colleagues or mentors for guidance to speed up learning without compromising quality.

**51. Can you describe an experience you’ve had with a difficult stakeholder and how you dealt with it?**

A parent once blamed staff and other children for her child’s behavior, even though it was her child’s fault. I stayed calm, listened carefully, and explained the situation professionally while focusing on solutions. By remaining composed, I de-escalated the situation and maintained a positive relationship with the parent.

**52.** **When you’re given a list of tickets which are prioritised, and the number two priority is the one you would prefer to stuck into. How do you handle that situation?**

I would complete ticket #1 first to respect the prioritised list. If I feel ticket #2 needs attention, I’d discuss it with my manager before switching. This ensures priorities are followed while communicating effectively.

**53. What is the most complex task you handled in your former job?**  
The most complex task was testing a module with multiple interdependent components. I had to design detailed test cases, simulate different scenarios, and ensure no issues were overlooked. It required careful planning, attention to detail, and coordination with team members.  
A parent once blamed staff and other children for her child’s behavior, even though it was her child’s fault. I stayed calm, listened carefully, and explained the situation professionally while focusing on solutions. By remaining composed, I de-escalated the situation and maintained a positive relationship with the parent.

**54. Can you tell us about the project you are most proud of and your contributions?**  
I’m most proud of a group software project where I created comprehensive test cases and reported critical bugs. My contributions ensured the final product was stable and met all requirements, and I also helped the team follow best practices in documentation and version control.  
**55. Example a situation in your work when you thought it was difficult, but you made it?**

When I joined this workplace a year ago, it was completely different from my previous childcare experience with younger children. Here, I had to handle older kids, many with challenging behaviors, and at first, I felt it was not my cup of tea. I observed senior staff, learned their techniques, and focused on building relationships with the kids, understanding their problems, and finding solutions. After six months, I gained enough experience and confidence to take on a senior role, and I’m proud of the progress I’ve made.

**Technical / Team**

**56. Good and on time or perfect and late? (Explain your trade-off mindset.)**

I believe it’s better to deliver good work on time rather than perfect work late. Perfection can be revisited iteratively, but delivering late risks project delays. I focus on meeting deadlines while ensuring a high standard, then improve if needed.  
**57. Can you share about the most recent project you worked on? What were your responsibilities?**  
I recently worked on a university project to develop a small web application. I was responsible for writing test cases, performing manual testing, and documenting bugs. I also collaborated with teammates to review code and ensure the application functioned as expected.

**58. Have you worked on a program or project previously? Tell us about the biggest program/project and your role.**  
Yes, the biggest project was a semester-long web application development project with a team of 4. My role was primarily in quality assurance and testing. I designed test scenarios, executed manual tests, documented issues, and assisted in debugging with the developers.

**59. Size of team? Role? Length of program/project?**  
Team size was 4 members. My role was QA/tester. The project lasted about 10 weeks, covering design, development, testing, and final deployment.

**60. What was your role in meeting program/project milestones?**  
I ensured testing tasks were completed on schedule, reported bugs promptly, and verified fixes quickly. This helped the team meet deadlines and maintain project quality at each milestone.

**61. Any challenges you faced in a large team and how you overcame them?**  
One challenge was coordinating testing schedules with developers who were working on different modules. I overcame it by creating a shared task tracker and holding brief daily syncs to keep everyone updated.

**62. What tools do you use for your development environments?**  
I use VS Code for coding, Git/GitHub for version control, Postman for API testing, and Python for automation testing. I also use Jira for task management.

**63. What’s your approach to testing when developing?**  
I start by understanding requirements, then design test cases covering different scenarios. I execute tests systematically, document results, and report any issues. I also retest after fixes and use both manual and automated testing where possible.

**64. What’s your approach to documenting when developing?**  
I document test cases, bug reports, and steps to reproduce issues clearly and concisely. I maintain version control for documentation and ensure it’s easy for team members to access and understand. Good documentation helps the team track progress and replicate issues if needed.

**Panel Wrap-up**

**65. Do you have any questions for the panel?**

* Could you please tell me how new testers are supported or mentored during the first few months?
* What kind of projects or testing activities would I likely be involved in during the first six months?
* Would they include integration testing, data validation, or end-to-end testing across multiple systems?
* Which testing tools, CI/CD pipelines, and integration platforms are currently used by your team — for example TestRail, Pytest, API Gateway, or MuleSoft?
* Are there opportunities to get hands-on experience with new tools or frameworks?
* How does the team usually provide feedback and track progress — do you use sprint reviews, retrospectives, or one-on-one sessions?
* What does the typical growth path look like for someone in this Test Analyst role?
* Are there opportunities to transition into automation, QA lead, or integration specialist roles over time?